

Meeting: Board of Managers Meeting date: 11/9/2023 Agenda Item #: 11.1 Item type: Action

Title: Approval of Diversity, Equity, and Inclusion Framework and 2024 Workplan

Resolution number: 23-069

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Recommended action: Approval of MCWD's Diversity, Equity, and Inclusion Framework and 2024 Workplan

Summary:

Background

The Minnehaha Creek Watershed District's (MCWD) approach to water resource planning recognizes the environmental, social, and economic value created when built and natural systems work in harmony. By creating healthy natural areas, MCWD can also create a sense of place, provide vital connections, and enhance social and economic value for individuals and communities within the watershed. This approach stems from MCWD's 2014 Balanced Urban Ecology policy that now serves as the underlying organizational strategy to improve water resources within the watershed.

As MCWD shapes the landscape through the construction of capital projects that improve water quality and reduce flooding, it intentionally considers all components of the natural and human environments. Just as MCWD integrates land use and water factors into its planning and decision making, to deliver on its vision and bring value to all, MCWD must understand the composition of its communities and meaningfully include a diverse set of perspectives to inform its work. Within the watershed, disparities exist in areas including health, income, mobility, and choice, and it is important to understand how the District's projects and policies might amplify or reduce these disparities. This understanding can inform how MCWD plans, implements, and evaluates its work to provide greater value to the communities it serves.

The Board of Managers has established Diversity, Equity, and Inclusion (DEI) planning and policy development as an organizational priority, including funds in the 2023 and 2024 budgets to support this work. The MCWD's DEI Findings and Framework (DEI Framework) is the outcome of a staff led workgroup's discovery process to build organizational understanding on DEI topics relevant to MCWD. Staff vetted the DEI Framework (Attachment 1) and near-term workplan (Attachment 2) with the Board of Managers at the <u>July 27, 2023</u> Policy Planning Committee and <u>October 12, 2023</u> Operations and Programs Committee meetings. In addition, staff reviewed and vetted the DEI Framework and workplan outline with the Citizens Advisory Committee (CAC) at its <u>September 20, 2023</u> meeting.

DEI Framework

Based on the findings from MCWD's staff workgroup, it is recommended that MCWD's DEI actions be organized into work that is focused internally on the MCWD's people and operational processes, and externally around MCWD's mission driven project and policy work that faces the community. MCWD's DEI Framework is defined by three areas of focus that will guide actions in the coming years:

• Internal People and Process Work:

Operations – Create a culture of inclusion and belonging, by providing training and policies that support
equitable recruitment, hiring, retention, promotion, and procurement practices.

External Mission Driven Work:

- Projects and Policies Use data to understand community composition and the potential impact of MCWD's work, to advance project and policy solutions that advance MCWD's mission while addressing disparities and promoting equity.
- Outreach and Engagement Promote organizational transparency and create inclusive opportunities to engage in MCWD's planning and decision-making processes.

Next Steps

Based on the CAC and Board of Managers' input, staff developed a DEI workplan to outline near-term actions that can be advanced by staff in 2024 with discrete task support from a consultant (see Attachment 2). The intent is to ensure MCWD is actionable in the near-term, while also integrating DEI into the planning process for the MCWD's 2027 Watershed Management Plan (WMP), including stakeholder engagement and development of goals and metrics. The near-term workplan includes:

Operations

- o Internally Led by MCWD Staff:
 - Promote training and education of staff, Board, and CAC using existing trainings and resources from MCWD's DEI Resource Hub.
 - Develop an onboarding process to support inclusion and belonging.
- Supported by DEI Consultant:
 - Update human resources policies and practices.

Projects and Policies

- o Internally Led by MCWD Staff:
 - Develop and integrate an Equity Lens and DEI relevant data into MCWD's planning workflow, including capital projects and policy planning.
- Supported by DEI Consultant:
 - Review and identify potential gaps in MCWD's DEI Framework.

Outreach and Engagement

- o Internally Led by MCWD Staff:
 - Develop an Engagement Framework with DEI best practices and tools for MCWD's internal and external engagement.

Throughout 2024, staff will advance these near-term actions and provide the Board of Managers with updates on progress.

Supporting documents:

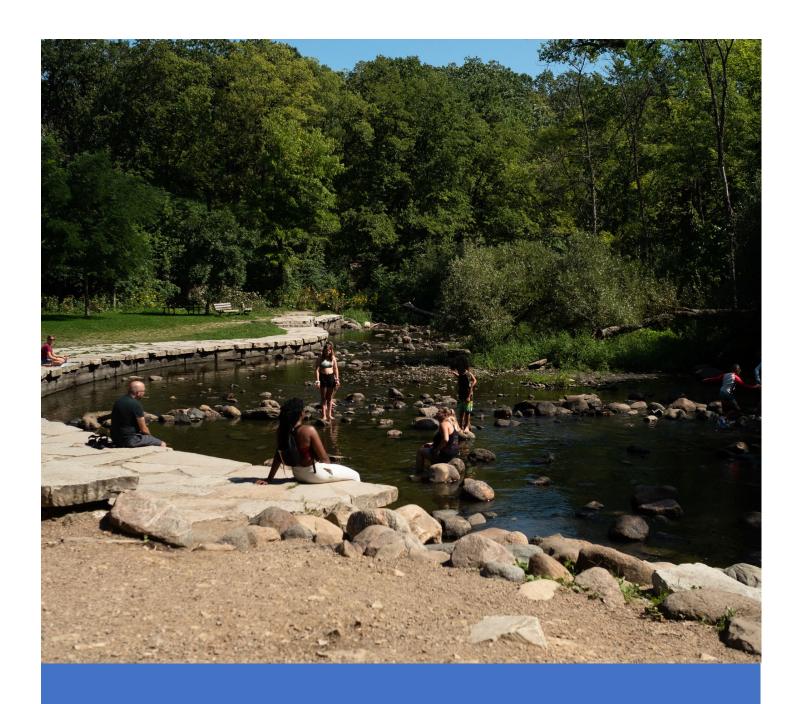
- Attachment 1: MCWD DEI Findings and Framework
- Attachment 2: Workplan for Near-term Actions



Secretary

RESOLUTION

Resolution nu	mber: 23-069
Title: Approva	al of Diversity, Equity, and Inclusion Framework and 2024 Workplan
WHEREAS,	in 2014, the Minnehaha Creek Watershed District (MCWD) adopted the Balanced Urban Ecology policy which recognizes the environmental, social, and economic value created when built and natural systems work in harmony; and
WHEREAS,	to deliver on its vision and bring value to all, MCWD must understand the composition of its communities and meaningfully include a diverse set of perspectives into its planning and decision making; and
WHEREAS,	within the watershed, disparities exist in areas including health, income, mobility, and choice, and it is important to understand how the MCWD's projects and policies might amplify or reduce these disparities; and
WHEREAS,	the Board of Managers established Diversity, Equity, and Inclusion (DEI) planning and policy development as an organizational priority, including funds in the 2023 and 2024 budgets to support this work; and
WHEREAS,	staff formed a DEI workgroup to conduct discovery work including a situational scan of other organizations' DEI plans for strategies and policies that relate to MCWD's work, development of a resource library to support staff learning, and research on potential DEI consultants; and
WHEREAS,	the outcome of this discovery process is the MCWD's DEI Findings and Framework (DEI Framework) that recommends areas of focus and potential actions to integrate DEI strategies into MCWD's internal operations and external mission-driven work; and
WHEREAS,	the workgroup engaged the MCWD's Board of Managers, staff, and Citizens Advisory Committee in review of the DEI Framework to gather additional insights and inform near-term priorities and approach for advancing the work; and
WHEREAS,	based on these discussions, staff has refined the framework and developed a workplan for near-term actions to be advanced by staff with discrete task support from a DEI consultant; and
WHEREAS,	the Board of Managers has reviewed the DEI Framework and workplan and finds that it represents, and clearly communicates, the strategic direction of MCWD on the topic of DEI; and
DEI Framewor	ORE, BE IT RESOLVED that the Minnehaha Creek Watershed District Board of Managers hereby adopts the k and directs the District Administrator and staff to take steps necessary to implement the strategy DEI Framework and workplan of near-term actions.
	mber 23-069 was moved by Manager, seconded by Manager opt the resolution ayes, nays,abstentions. Date: 11/9/2023
	Date:



Findings and Framework

MCWD Diversity, Equity, and Inclusion Staff Workgroup November 2023

Contents

Executive Summary	3
Introduction	4
Purpose	4
Discovery Process.	5
Approach	5
DEI Plans & Policies	5
DEI Consultants & Services	6
DEI Resource Hub	6
Summary of Findings	8
DEI Plans & Policies	8
DEI Consultants & Services	11
Recommendations	12
DEI Framework	12
DEI Planning Next Steps	12
Appendices	15
Appendix A: Summary of DEI Plans and Policies	16
Appendix B: Summary of Consultants & Available Services	17
Appendix C: MCWD Staff Resource Hub	18
Appendix D: MCWD Demographic Maps and Tables	19

Executive Summary

The Minnehaha Creek Watershed District (MCWD) believes that natural systems underpin place and community, and that when built and natural systems work in harmony, environmental, economic, and social value is created. It also knows that successful, sustainable, livable communities are built on a foundation of integrated planning – planning that recognizes communities as living organisms and takes into consideration all components of urban ecosystems.

For these reasons, to achieve its vision of a Balanced Urban Ecology, MCWD has committed to join with others to develop a deeper understanding of the needs and desires of communities – to design projects that are more broadly conceived and appreciated, and that create environmental benefit, economic vitality, and broader social benefit within its member communities.

That is why, as MCWD shapes the landscape through the construction of capital projects that improve water quality and reduce flooding, it intentionally considers all components of the natural and human and environments. This has MCWD considering a diversity of interests across a watershed with a wide range of land uses from rural to urban; natural systems from the wetland rich upper watershed to Lake Minnetonka, to Minnehaha Creek and the Minneapolis Chain of Lakes; and 29 different community identities and needs.

Just as it integrates land use and water factors, the MCWD Board of Managers recognizes that, to deliver on its vision and bring value to all, it must understand the composition of its communities and meaningfully include a diverse set of perspectives into its planning and decision making. In doing so, MCWD will deliver projects that improve the environment and economy, but also benefit people while addressing historic and systemic inequities present within the watershed.

As an initial step to formally integrate concepts of diversity, equity, and inclusion (DEI) into MCWD's watershed approach, a staff workgroup collaboratively completed a discovery process to begin building organizational capacity around these topics. This discovery work included (1) a situational scan of other organizations' DEI plans for strategies and policies that relate to MCWD's mission driven work; (2) development of a resource library to support staff learning and build capacity; and (3) research on potential DEI consultants to support MCWD as it develops a DEI approach and workplan.

This document summarizes the staff workgroup's findings and outlines a framework as a foundation for taking near term action to:

- Integrate DEI strategies externally into MCWD's planning, outreach, and project development.
- Integrate DEI strategies internally into its human resource systems.
- Integrate DEI into the development of the MCWD's 2027 Watershed Management Plan.

Introduction

Purpose

At the core of its work, the Minnehaha Creek Watershed District (MCWD or District) plans capital improvements that shape the landscape to improve water quality and reduce flooding. Through this work to create healthy natural areas, MCWD contributes to the building of thriving communities where value is generated for all that live, work, or play in the Minnehaha Creek watershed.

In 2014, recognizing the opportunity for its watershed work to create triple bottom line outcomes, MCWD adopted a policy vision of a Balanced Urban Ecology (BUE) that acknowledges the environmental, economic, and social value created when built and natural systems work in harmony.

However, barriers to achieving this BUE vision exist within the watershed, in the form of disparities, in areas including health, income, mobility, and choice, which limit entire groups of people's access to opportunity. Therefore, as the District engages in planning processes that exist to serve the public interest, it acknowledges it has a responsibility for promoting equity and inclusion so that everyone can participate in, and benefit from, the District's work.

Knowing that its work has a role to play in addressing disparities, MCWD is also aware that inequity is marked by two key attributes that often work together:

- **Disproportionality:** When the outcomes of a project or plan create or amplify disparities in only part of a community, the disproportionate impacts can lead to further social and economic impairment of some groups while others receive the full benefit of the effort.
- **Institutionalized Systems:** Inequity is often embedded in methodologies that justify systemic policies, ignore negative outcomes and disproportionate impacts, and do not extend adequate support to the affected areas and their residents.

This is why, as MCWD plans watershed solutions and pursues its vision of a BUE, it is committed to advancing efforts of Diversity, Equity, and Inclusion (DEI) by:

- Understanding the diversity of its member communities, and their respective issues and needs.
- Identifying disparities and acting to promote equity by delivering watershed solutions that benefit all.
- Creating opportunity for meaningful inclusion of communities and individuals into MCWD's work.

To deliver on these commitments, knowing that the inclusion of diverse perspectives and a sense of belonging strengthens the depth of engagement and the quality of planning and decision making, MCWD must also integrate DEI strategies for its workforce – its people.

For all these reasons, the Board of Managers has established DEI planning and policy development as an organizational priority, including funds in the 2023 and 2024 budgets to support this work, and directing staff to initiate the discovery and grounding work outlined in this document.

Discovery Process

Approach

To initiate DEI planning and policy development, MCWD formed a staff-led DEI workgroup. Between November 2022 – June 2023, the DEI workgroup conducted a discovery phase to build organizational understanding on DEI topics. This discovery work focused on three areas:

- **DEI Plans and Policies**: An environmental scan of comparable agencies' DEI plans and policies from the local to national level to guide further engagement across the organization and highlight potential improvements for MCWD's consideration.
- **DEI Consultants and Services:** Review of potential DEI consultants and available skills, and assessment of services needed to help shape MCWD's DEI Plan.
- **DEI Resources:** Development of a centralized hub of relevant DEI resources to support MCWD staff engagement, learning and self-reflection related to DEI topics.

This document summarizes the workgroup's process, findings, and recommendations from its discovery phase.

DEI Plans & Policies

A scan of comparable organizations' DEI plans and policies was conducted by the workgroup to inform the District's work. In total, 47 plans were identified and reviewed based on level of relevance to MCWD's work, geography, and/or the level of quality (e.g., publicly recognized plan, case study, etc.).

To assess common areas and patterns across DEI plans, the staff-led workgroup created a standardized matrix to document plan contents. Initial broad categories of content were further refined through the lens of the District's mission, goals, and strategy. During this collection process, the staff-led workgroup also created two categories to help review and synthesize findings: (1) type or scale of the organization (e.g., national, state, county, regional, city); and (2) geography relative to MCWD (e.g., within MCWD, Minnesota/Midwest, and national). This provides additional context for how DEI is implemented by different organizations and across geographic areas.

All of this information was documented and is summarized in Appendix A. Below are summary tables showing the distribution of DEI plans and associated policies reviewed by MCWD's workgroup by organization type and geographic location.

Scan of DEI P	lans by Organization Type	Scan of DEI Plans by Geographic Location			
Туре	Number of Plans Reviewed	Location	Number of Plans Reviewed		
National	3	National	24		
State	2	Minnesota-Midwest	12		
Regional	13	Within MCWD	11		
County	4	Total	47		
City	25				
Total	47				

Table 1. Distribution of DEI Plans by organization type and geographic location.

DEI Consultants & Services

Consultant data was gathered to understand the type of consultant services that exist and how they might support the District's DEI work. To understand the type of services that DEI consultants offer, a scan of local and national level consultants was conducted.

- Local and Regional Scan: At the local level, the scan was informed by reviewing consultants that had been used by metro watershed districts and organizations, metro cities, metro counties, and non-profit agencies.
- National Scan: At a national level, the scan was informed by reviewing consultants who have been contracted by Metropolitan Planning Organizations and other regional governance agencies, watershed scale water resources agencies and non-profits, and local governments who have undertaken significant DEI planning work. DEI consultants who work primarily with the private sector were also reviewed to understand the full range of DEI planning currently taking place.

Once a consultant was identified, their website was researched to glean their location, client list, services offered, and project examples. As the scan of consultants' services proceeded, MCWD staff focused on the primary areas of work/skills requested by organizations similar to MCWD. This information was documented and is summarized in Appendix B.

Based on the scan of 39 consultants, staff also collected accessible Request for Proposals (RFPs) and consultant proposals from similar public agencies and/or municipalities. MCWD staff also contacted and received the League of Minnesota Cities Race and Equity Consultant and Trainer list to include in MCWD's on-going collection of potential DEI consultants.

In parallel with the staff workgroup's DEI discovery work, MCWD also participates in a Diversity, Equity, Inclusion, and Accessibility (DEIA) Minnesota Watershed Workgroup. The mission of this workgroup is to "share experiences, better understand, and advocate for the incorporation of equity in watershed management." This watershed group has shared DEI statements and plans, list of consultants, scope of work summaries, and lessons learned on RFP processes. All of this information has been collected to inform recommendations for MCWD's RFP process, including development of a scope of work, budget, and list of potential consultants.

DEI Resource Hub

To encourage internal learning, the workgroup created a DEI Resource Hub. The purpose of the hub is to connect staff with DEI information. Resources were curated by the staff workgroup and filtered by three evaluation criteria:

- Source Material: Resources ranked by tier based on organization source.
 - <u>Tier 1</u> Sourced from a government agency, or a non-government organization (NGO) that works with the public sector.
 - <u>Tier 2</u> Sourced from a consultant firm, NGO, and/or academic resources.
 - Tier 3 Sourced from broad communication channels (e.g., Ted Talks, podcasts, etc.).

- **Depth of Content:** Resources ranked Low, Medium, or High, on the depth or detail of content.
- Relevance to MCWD Staff: Resources ranked Low, Medium, or High, on relevance to Staff learning and MCWD mission.

The DEI Resource Hub will be a living library, where staff can evaluate resources as they are discovered. If a future staff member discovers a potential new resource, the workgroup developed a guide to establish a clear evaluation process to ensure addition of relevant resources and information for staff. See Attachment C for MCWD's DEI Resource Hub.

Summary of Findings

DEI Plans & Policies

Across the 47 reviewed DEI plans and respective policies, clear trends emerged. In the wake of the 2020 social and racial justice protests, many organizations developed and adopted DEI policies or statements outlining commitment for action. In these most recent DEI plans, MCWD staff observed emphasis on:

- Utilizing data to inform decision-making.
- Increasing accountability for implementation actions.
- Improving metrics and processes to track progress of DEI related actions, goals, and outcomes.

Since 2022, increased emphasis has also been placed on moving from inclusion, which provides "a seat at the table" to belonging which ensures people are afforded a voice that matters within decision making processes. These concepts of inclusion and belonging are shown to improve "psychological safety" within a workplace and increase employee engagement, which in turn improves the quality of work.

General Areas of Focus within DEI Plans

Staff identified six key areas of focus commonly found in DEI Plans that had relevance to MCWD's mission, scope of authority, and approach to work. Internal categories included any process that was operational in nature and not public facing. External categories were service-oriented and included any public facing work, or anything that impacts the lives of people outside an organization.

Internally Focused (Operations):

- <u>Commitment</u> Defining and memorializing DEI importance, developing clear goals, forming leadership teams, action, and progress reporting.
- Workforce Creating an environment of inclusion and belonging, including equitable recruitment, hiring, retention, promotion, and procurement practices.
- o Education and Training Providing DEI training and resources for the organization's people.

• Externally Focused (Projects, Policy, Outreach):

- <u>Data</u> Using data to understand community demographics and how communities may benefit or be impacted by an organization's work to inform planning and decision making.
- Outreach and Engagement Promoting organizational transparency and creating inclusive opportunities to engage in an organization's planning and decision-making processes.
- Project and Policy Implementation and Investment Integrating DEI considerations into projects and policies to advance solutions that address disparities and promote equity.

Areas of Focus in DEI Plans at Various Government Levels

Of the 47 DEI plans reviewed, 96% had action steps identified within the area of Commitment, 85% contained actions within the area of Workforce, and 79% included steps to be taken within the area of Outreach and Engagement. The three focus areas of Education and Training, Projects and Policy Implementation and Investment, and Data were incorporated into about 70% of the plans reviewed. Two summary tables below show the percentage of DEI plans that addressed each category, at each level of scan.

Organization Type	Commitment	Workforce	Education and Training	Data	Outreach and Engagement	Project and Policy Implementation and Investment
City	96%	84%	52%	68%	80%	72%
County	75%	75%	100%	25%	50%	50%
Regional	100%	85%	85%	77%	77%	69%
State	100%	100%	100%	100%	100%	50%
National	100%	100%	100%	100%	100%	100%
Total	96%	85%	70%	70%	79%	70%

Table 2. Organization Type

Geography	Commitment	Workforce	Education and Training	Data	Outreach and Engagement	Project and Policy Implementation and Investment
MCWD	82%	82%	64%	55%	64%	64%
MN-Midwest	100%	83%	58%	67%	83%	67%
USA	100%	88%	79%	79%	83%	75%
Total	96%	85%	70%	70%	79%	70%

Table 3. Geography Location

Based on the workgroup's review of plans at various levels of government, staff found some plans included organization-wide action steps, while others presented action steps for each program or department often depending on the organization's type or size. Across all organization types, staff observed that plans with integrated, programmatic action steps reinforced with data indicators offered the clearest direction for implementation and future evaluation.

Areas of Focus in DEI Plans within the Minnehaha Creek Watershed

Through DEI plan review, staff completed a focused scan of organizations within MCWD's boundaries, including all member cities and townships, Hennepin and Carver County, the Metropolitan Council, and Minneapolis Park and Recreation Board. This scan included documenting organizations with and without a DEI plan. Of a total of 33 organizations intersecting MCWD, 11 organizations had a publicly accessible DEI plan or policy.

These 11 organizations are summarized in Table 4 below, with check-marks (\checkmark) indicating an organization's plan/policy contained items related to each category.

Organization	Commitment	Workforce	Education and Training	Data	Outreach and Engagement	Project and Policy Implementation and Investment
Carver County			✓			
Edina	✓	✓	✓	✓	✓	✓
Golden Valley	✓	✓	✓	✓	✓	
Hopkins					✓	✓
Minneapolis	✓	✓		✓		✓
Minnetonka	✓	✓	✓		✓	✓
Richfield	✓	✓		✓		✓
St. Louis Park	✓	✓			✓	
Hennepin County	✓	✓	✓			
Met Council	✓	✓	✓	✓	✓	✓
MPRB	✓	✓	✓	✓	✓	✓

Table 4. Summary of Plans and Policies within MCWD

DEI Consultants & Services

Services

Based on MCWD staff review of 39 DEI consultants, three major categories of DEI services are offered:

- Assessment: Conducts individual, team, and organizational level assessments on cultural competence to understand organizations' challenges and growth opportunities. Assessments can include focus groups, employee surveys, questionnaires, and personal interviews.
- **Training:** Designs and facilitates individual learning and organizational capacity building on selected DEI topics. Training can include development of employee resource groups and curriculum mapping that is customized for an organization and its people.
- **Strategic Planning:** Develops a clear process to shape approach and priorities to inform implementation needs. This can include development of vision statements, goals, DEI Plans, equity frameworks, and other supporting strategic plans required by an organization.

The table below provides a breakdown of the number of local and national consultants that were reviewed, and the type of service(s) offered.

Consultant Location	Total Reviewed	DEI Services Offered					
		Assessment	Training	Strategic Planning			
Local (Twin Cities)	19	13	17	9			
National	20	16	13	14			
Total	39	29	30	23			

Table 5. Scan of Consultants and DEI Services Offered

The local (Twin Cities region) consultant scan revealed that most firms offered services in assessment and training but less than half offered services to develop strategic plans. Using this data, the national level scan was focused on finding firms that offered strategic planning, in addition to assessments and training. Based on these findings, staff highlighted that (1) organizations vary in approach based on organizational needs and (2) not all organizations utilize an external consultant to draft a DEI Plan or strategy document.

Procurement

Based on the most relevant RFPs reviewed during this discovery process, other common services included recommendations on internal policy and/or work culture, hiring practices, staff belonging or retention, and other Human Resource personnel policies. Within the region, it was common to see requests for support in developing Indigenous community engagement practices and policies. MCWD staff found a few scopes of work that included a section for the DEI Consultant to identify critical components that would support the organization's DEI efforts that are missing from the organization's proposed scope of work.

Overall, timelines and budgets varied based on level of service and an organization's specific needs. For timelines, MCWD staff found organizations and/or consultants requiring 5-12 months. Based on available information, budget estimates commonly ranged from approximately \$25,000 to \$70,000. In addition, a phased approach was used by some organizations that required assessments, trainings, and strategic planning services.

Recommendations

Informed by the workgroup's findings from the discovery process detailed in this document, a Diversity, Equity, and Inclusion Framework (DEI Framework) has been developed to:

- 1) Outline recommended areas where DEI can be impactfully integrated into MCWD's work.
- 2) Provide example near term action steps that may be associated with each area.

DEI Framework

Based on the findings from MCWD's staff workgroup, it is recommended that MCWD's DEI actions be organized into work that is focused internally on the District's people and operational processes; and externally around MCWD's mission-driven project and policy work that faces the community.

• Internal People and Process Work:

- Operations Create a culture of inclusion and belonging, by providing training and policies that support equitable recruitment, hiring, retention, promotion, and procurement practices.
 - Develop equitable staff recruitment, retention, and promotion practices.
 - Provide education and training.
 - Build a culture of inclusion, belonging and engagement.
 - Improve contractor procurement.

• External Mission-Driven Work:

- Projects and Policies Use data to understand community composition and the potential impact of MCWD's work, to advance project and policy solutions that advance MCWD's mission while addressing disparities and promoting equity.
 - Develop DEI policy and goals for MCWD.
 - Build and use an equity lens in MCWD.
- Outreach and Engagement Promote organizational transparency and create inclusive opportunities to engage in MCWD's planning and decision-making processes.
 - Develop inclusive and equitable outreach and engagement processes.

DEI Planning Next Steps

The DEI Framework above is represented in the tables on the following pages, including additional detail on potential action steps that may be taken in each area. This framework is intended to provide a foundation for taking near-term action, while also integrating DEI planning into the development of MCWD's 2027 Watershed Management Plan, including stakeholder engagement and development of goals and metrics.

From the potential actions outlined in the framework, staff will develop a workplan to advance near-term priorities, and also develop a consultant scope of work and request for proposals to stress-test the framework for blind spots and bring expertise and an understanding of industry best practices to MCWD's efforts.

OPERATIONS

Create a culture of inclusion and belonging, by providing training and policies that support equitable recruitment, hiring, retention, promotion, and procurement practices.

	Augus of World									
Areas of Work	Potential Actions									
Equitable Staff Recruitment, Retention, and Promotion Practices	 Integrate best practices into hiring processes, to reduce bias and improve diversity by: Reaching a broader and more diverse applicant pool. Reducing barriers to entry for underrepresented groups. Using inclusive language in position postings. Reducing unconscious bias that may be present in interview processes. Incorporate DEI policy statement into MCWD's Employee Handbook. Review existing career development pathways for clarity and promotion through SAFE classification system used by MCWD. 									
Education and Training	Develop and implement DEI training for MCWD's people, including:									
Culture of Inclusion, Belonging and Engagement	 Evaluate and update employee onboarding process to enhance sense of belonging and access to resources needed to be a successful part of the MCWD community. For example:									
Contractor Procurement	 Review existing procurement process and identify barriers. Develop a procurement process to increase services from underrepresented groups and/or certified vendors. 									

PROJECTS & POLICIES

Use data to understand community composition and the potential impact of MCWD's work, to advance project and policy solutions that advance MCWD's mission while addressing disparities and promoting equity.

Areas of Work	Potential Actions
DEI Policy and Goals	 Adopt a MCWD policy statement to align and guide internal and external DEI actions across operations and programs. Develop DEI goals and metrics.
Equity Lens for MCWD	 Develop and integrate an Equity lens or layer into MCWD's planning, that: Uses demographic data, and new data sets, to understand community composition (e.g., US Census, American Community Survey, Met Council equity and diversity data sets). Evaluates the benefits and impacts from MCWD's work. Considers local benefit and impact at location of investment. Considers cumulative downstream effect within "benefit/impact-shed." Integrates that information into planning and decision-making. Advances solutions that address historic disparities and promote equity. Tracks, measures, and reports results.

OUTREACH & ENGAGEMENT

Promote organizational transparency and create inclusive opportunities to engage in MCWD's planning and decision-making processes.

Areas of Work	Potential Actions
Inclusive and Equitable Outreach and Engagement Processes	 Develop an MCWD engagement policy that outlines strategies that may include: Use demographic data, and new data sets, to understand community composition. Develop tailored engagement strategies based on data. Integrate best practices for engaging historically underrepresented communities. Develop a standardized engagement and facilitation toolkit for both internal and external communication needs. Develop and implement a "Language Access Action Plan" to provide a systemic approach to translation and interpretation needs for MCWD projects, community meetings, broad-based outreach, etc. Understand priorities for local tribal governments and develop engagement approach.

Findings & Framework MCWD's DEI Staff Workgroup

Appendices

Appendix A: Summary of DEI Plans and Policies

Appendix A Summary of Plan and Policy Scan

Organization Name	Organization Type	Geographic Location	Commitment	Workforce	Education and Training	Data	Outreach and Engagement	Project and Policy Implementation and Investment
American Rivers	national	USA	✓	✓	✓	✓	✓	✓
Capital Region Watershed District, MN	regional	MN- Midwest	✓	✓	√	✓	✓	
Carver County, MN	county	MCWD			√			
Chesapeake Bay Watershed, VA	regional	USA	✓	✓	✓	\checkmark	✓	✓
City of Broomfield, CO	city	USA	✓	✓				
City of Duluth, MN	city	MN - Midwest	✓		√	✓	√	✓
City of Edina, MN	city	MCWD	✓	✓	✓	✓	✓	✓
City of Golden Valley, MN	city	MCWD	✓	✓	✓	✓	✓	
City of Golden, CO	city	USA	✓			✓		
City of Hopkins, MN	city	MCWD			√		√	✓
City of Madison, WI	city	MN- Midwest	✓	✓	✓			
City of Mankato, MN	city	MN - Midwest	✓	√			~	
City of Minneapolis, MN	city	MCWD	✓	✓	✓	✓		✓
City of Minnetonka, MN	city	MCWD	✓	✓	✓		✓	✓
City of Northfield, MN	city	MN- Midwest	✓	√	✓	✓	√	✓
City of Oakland, CA	city	USA	✓		✓	✓	✓	✓
City of Philadelphia, PA	city	USA	✓	✓	✓	✓	✓	✓
City of Portland, OR	city	USA	✓	✓	✓	✓	✓	✓
City of Richfield, MN	city	MCWD	✓	✓	✓	✓		✓
City of Rochester, MN	city	MN- Midwest	✓	✓	√	✓	√	✓
City of Roseville, MN	city	MN - Midwest	✓	✓	✓		✓	✓

Appendix A Summary of Plan and Policy Scan

Organization Name	Organization Type	Geographic Location	Commitment	Workforce	Education and Training	Data	Outreach and Engagement	Project and Policy Implementation and Investment
City of Saint Paul, MN	city	MN - Midwest	√	✓	√		√	✓
City of San Francisco, CA	city	USA	✓	✓	✓	✓	✓	✓
City of Seattle, WA	city	USA	✓	✓	✓	✓	✓	✓
City of St. Louis Park, MN	city	MCWD	✓	✓			✓	
Contra Costa Water District, CA	regional	USA	✓	✓	✓	✓	√	
Delaware River Watershed	regional	USA	✓	✓	✓	✓	✓	✓
Friends of the Mississippi River	regional	MN- Midwest	✓	✓	√	✓		✓
Hennepin County, MN	county	MCWD	✓	✓	✓			
Hill Country Conservation Network, TX	regional	USA	✓			✓	√	
King County, WA	county	USA	✓	✓	✓	✓	✓	✓
Marin County, CA	county	USA	✓	✓	✓		✓	✓
Metropolitan Council (Twin Cities)	regional	MCWD	✓	✓	✓	✓	✓	✓
Metropolitan Water District of Southern California	regional	USA	✓	✓	√			
Minneapolis Parks and Recreation Board	city	MCWD	✓	✓	√	✓	~	✓
Minnesota Department of Natural Resources	state	MN- Midwest	~	✓	✓	✓	✓	
Minnesota Pollution Control Agency	state	MN- Midwest	~	✓	✓	✓	✓	✓
Multnomah County, OR	regional	USA	✓	✓	✓	✓	✓	✓
Portland Parks & Recreation, OR	city	USA	✓	✓	✓	✓	✓	✓
Portland Water Bureau, OR	national	USA	✓	✓	✓	✓	✓	✓
Sacramento Area Council of Governments, CA	regional	USA	✓	✓	~	✓	✓	✓
San Francisco Planning, CA	city	USA	✓	✓	✓	✓	✓	✓

Appendix A Summary of Plan and Policy Scan

Organization Name	Organization Type	Geographic Location	Commitment	Workforce	Training		Outreach and Engagement	Project and Policy Implementation and Investment
San Francisco Water Power Sewer,	city	USA	✓	✓	✓	✓	✓	
CA								
Santa Clara Valley Water District,	regional	USA	✓	✓	✓		✓	✓
CA								
The Trust for Public Land	regional	MN-	✓		✓	✓	✓	✓
		Midwest						
Tualatin Soil and Water	regional	USA	✓	✓	✓			✓
Conservation District, OR								
US Water Alliance	national	USA	✓	✓	✓	✓	✓	✓

Appendix B: Summary of Consultants & Available Services

Appendix B Summary of Consultants & Available Services										
Organization Name	Location	Areas of Focus (Services Offered)	Highlighted Clients							
Local and Regional										
<u>CultureBrokers LLC</u>	Minneapolis	AssessmentTrainingStrategic Planning	Client List: Ramsey County, Roseville, MN Council of Non-Profits, Dakota County, MEP, Minneapolis, Friends of Miss. River, Hennepin County, Met Council, Science Museum, Trust for Public Land, MWMO							
Courageous Change Collective	Minneapolis	AssessmentTrainingStrategic Planning	Client List: St. Paul Public Schools							
YWCA: Inc.lude™ Diversity & Inclusion Consulting	Minneapolis	AssessmentTrainingStrategic Planning	Big Brothers Big Sisters, Stratis Health, Assoc. of Fundraising Professionals MN Chap., Mitchell Hamline School of Law, New Horizons							
Strategic Diversity Initiatives	Minneapolis	AssessmentTraining	Client List: Maplewood, Northfield, St. Louis Park, St. Paul Parks & Rec, Bloomington, Richfield, Minnetonka, Hennepin County, Dakota County, Metro Watershed Partners, MN Assoc. of Gov't Communicators, DNR, US EPA							
IC Edge	St Paul	AssessmentStrategic Planning	None identified							
deepSEE Consulting	Minneapolis	 Training 	Client List: MnDOT, 3M, Wells Fargo, Xcel, Marriott, United Way							
The Diversity Institute	Minneapolis	TrainingStrategic Planning	None identified							
Hackman Consulting Group	Twin Cities	AssessmentTraining	None identified							
Pink Consulting	St Paul	AssessmentTraining	Client List: Many public and private schools, colleges, and universities, MN Dept. of Health, MnDOT, St. Paul Public Schools							
TB Williams Consulting	Twin Cities	AssessmentTraining	Client List: MN Private College Fund, Hormel, Kid Zone, District 196							
Jesse Ross	Minneapolis	 Training 	Client List: LinkedIn, UMN, General Mills, Ramsey County, Hennepin County, Minneapolis, Minneapolis Public Schools							

Appendix B Summary of Consultants & Available Services

Organization Name	Location	Areas of Focus (Services Offered)	Highlighted Clients
Second Layer Consulting	Minneapolis	AssessmentTraining	Client List: Minneapolis Dept. of Health, Hamline, Robbinsdale Schools
Chrysalis Consulting Collaborative	St Paul	AssessmentTraining	Client List: ACLU, Friends of St. Paul Public Library, Verizon, Blue Cross, US Bank, Teach your Thing
DeYoung Consulting Services	Minneapolis	AssessmentTrainingStrategic Planning	None identified
<u>Amazeworks</u>	St Paul	AssessmentTraining	None identified
S Pratt Consulting	Minneapolis	TrainingStrategic Planning	None identified
Azon Consulting	Minneapolis	TrainingStrategic Planning	Client List: CRWD, American Bar Association, Hennepin County Bar Association, Felhaber Larson
Equity Literacy Institute	None identified	AssessmentTraining	Client List: CRWD
Bushyhead Consulting	St. Paul	 Strategic Planning 	Client List: Ramsey County, Dakota County
National			
Water Savvy Solutions	Austin, TX	AssessmentTraining	Client List: US Water Alliance, Hill Country Alliance
MMG Earth	Chicago, IL	AssessmentStrategic Planning	<u>Client List</u>
<u>Skeo</u>	Charlottesville, VA	 Strategic Planning 	<u>Client List</u>
<u>Diamond Strategies</u>	Mesa, AZ	TrainingStrategic Planning	<u>Client List</u>
MGT Performance	Multiple locations	AssessmentTraining	<u>Client List</u>
Hello Collective	Multiple locations	AssessmentTraining	<u>Client List</u>

Appendix B Summary of Consultants & Available Services

Organization Name	Location	Areas of Focus (Services Offered)	Highlighted Clients
		 Strategic Planning 	
<u>Nova</u>	Chicago	AssessmentStrategic Planning	None identified
True North EDI	New York	AssessmentStrategic Planning	None identified
She+geeks out	Boston	AssessmentTraining	None identified
Sair Collective	Chapel Hill, NC	AssessmentTraining	None identified
BBT	Los Angeles	AssessmentTraining	None identified
Hyphens and spaces	New York	AssessmentStrategic Planning	<u>Client List</u>
Envisioning equity work	Chicago	AssessmentTrainingStrategic Planning	<u>Client List</u>
Equity & Results	New York, NY	TrainingStrategic Planning	Client List
DEI & You Consulting	Multiple locations	AssessmentStrategic Planning	<u>Client List</u>
Construct the Present	Portland, OR	AssessmentTraining	None identified
Embolden Action	Dallas, TX	AssessmentStrategic Planning	None identified
Tangible Development	Latham, NY	AssessmentTrainingStrategic Planning	None identified
Rice Education Consulting	Cincinnati, OH	TrainingStrategic Planning	None identified
PRM Consulting	Multiple locations	AssessmentTrainingStrategic Planning	None identified

Appendix C: MCWD Staff Resource Hub

			Appendix C MCWD Staff Resource Hub				
Organization	Link	Resource Type	Description	Tier ¹	Depth of Content ²	Relevance to MCWD Staff ³	Harvard Assessment ⁴
All-In Cities Toolkit	https://allincities.org/toolkit	Tools	The All-In Cities Policy Toolkit provides a suite of strategies and tools, for six policy areas, to advance racial inclusion and equitable growth: jobs, economic security, homegrown talent, healthy neighborhoods, housing / anti-displacement, democracy, and justice. Each tool contains information on what the policy is, key considerations, who can implement it, and examples of where it is working.	2	М	М	Organizational and Systems Work
Coalition of Communities of Color	https://www.coalitioncommuniti escolor.org/research-and- publications/cccorgassessment	Tools	Organizational assessment surveying a wide breadth of areas within an organizational framework, policies, and work.	2	Н	Н	Organizational and Systems Work
Government Alliance on Race and Equity (GARE)	https://www.youtube.com/watc h?v=VSQQQI0pHb0	Video	The Government Alliance on Race and Equity (GARE) is a national network of government working to achieve racial equity and advance opportunities for all.	1	М	M	Knowledge of DEIB Terms and Concepts
Harvard	https://projects.iq.harvard.edu/deib-explorer/activities	Tools	Self-assessment for identifying areas of personal improvement and assessment. Identifies growth areas within DEI. The areas are broken into 5 sections, where the individual is ranked on a scale of deep growth area, growth area, and strength. The sections are as follows: Section 1: Knowledge of DEIB Terms and Concepts, 2. Current Beliefs related to DEIB, 3. Reflective and Developmental Self-work, 4. Interpersonal and Group Work, and 5. Organizational and Systems Work.	3	М	М	Reflective and Developmental Self-work
IAP2 Midwest Chapter 2023 Conference	https://www.iap2usa.org/event- 5143297	Events	Midwest conference addressing how to meet people where they are in public participation. Local networking about engaging public participation through a DEI lens.	2	М	Н	Interpersonal and Group Work
MN Council of Non- Profits	https://www.minnesotanonprofit s.org/events/all-events/diversity- equity-inclusion	Events	Event page for upcoming DEI events in the MN Non-Profit arena.	2	L-H	L-H	Knowledge of DEIB Terms and Concepts
State of Minnesota	https://mn.gov/mmb/etd/skills- development-courses/open- enrollment-courses/?id=1059- 443357	Organization	Diversity, equity, and inclusion (DEI) are terms that have been defined in many different and often confusing and conflicting ways. There are still many misperceptions about DEI and why it makes good business sense. This orientation will clarify definitions, provide evidence that diversity, when managed well, can positively impact the bottom line, and heighten awareness of the barriers to sustaining an equitable and inclusive culture. This session is good for anyone who has not taken a Diversity and Inclusion course before. It will provide foundational learning.	1	L	М	Knowledge of DEIB Terms and Concepts
State of Minnesota	https://mn.gov/mmb/etd/skills- development-courses/deai/	Organization	Minnesota Gov resources page linking articles, podcasts, courses, and other DEI educational content.	1	М	Н	Interpersonal and Group Work
National Equity Atlas	https://nationalequityatlas.org/	Tools	Robust data and research are essential to developing strategies to build an equitable economy. The Atlas provides deeply disaggregated, longitudinal data on demographic change, racial and economic inclusion, and the economic benefits of equity for the largest 100 cities, largest 150 regions, all 50 states, and the United States.	2	Н	М	Organizational and Systems Work
PolicyLink	https://www.policylink.org/webi nars/whole-govt-responsibility_2- 3-22	Video	Racial Equity "The Whole of Government Responsibility" Hour long discussion of DEI federal policy considerations in 2022. Hosted by PolicyLink and Race Forward who have worked closely with the Biden Administration.	2	Н	M	Interpersonal and Group Work
City of Portland	https://www.portlandoregon.gov /oehr/62223	Organization	A compilation of resources the city of Portland has compiled that assist them with policy decisions and budgets.	1	Н	Н	Organizational and Systems Work

			Appendix C MCWD Staff Resource Hub						
Organization	Link	Resource Type	Description	Tier ¹	Depth of Content ²	Relevance to MCWD Staff ³	Harvard Assessment ⁴		
Race Equity Impact Assessment	https://cssp.org/wp- content/uploads/2018/08/Race- Equity-Impact-Assessment- Tool.pdf	Tools	Short assessment that helps identify areas DEI can be integrated into policy making.	Н	Organizational and Systems Work				
Race Forward	https://www.raceforward.org/about	Organization	Race Forward brings systemic analysis and an innovative approach to complex race issues to help people take effective action toward racial equity. They release content in a variety of ways to educate people on race.	Organizational and Systems Work					
Racial Equity Alliance	https://www.racialequityalliance. org/resources/racial-equity- getting-results/	Organization	This resource guide is published by the Government Alliance on Race and Equity. It was developed to assist jurisdictions use a racial equity lens to identify a set of metrics and implement a community process to have greater impact in their work.	leveloped to assist jurisdictions use a racial equity lens to identify a set of metrics and					
Racial Equity Alliance	https://www.racialequityalliance. org/tools-resources/	Tools	Educational resources such as articles and videos. Tools for integrating racial equity into routine decision making, as well as examples.	1	Н	M	Reflective and Developmental Self-work		
Radical Imagination	https://radicalimagination.us/	Podcast	Anecdotal podcast series that highlights stories of individuals who have inspired change in their communities.	3	M	L	Current Beliefs related to DEIB		
City of Seattle	https://www.seattle.gov/utilities/protecting-our-environment/community-programs/environmental-justice-and-service-equity/equity-planning-and-analysis	Organization	A compilation of resources the city of Seattle has compiled that assist them with policy decisions and budgets.	Н	Н	Organizational and Systems Work			
City of St. Louis Park	https://www.stlouisparkmn.gov/ our-city/race-equity	Organization	Local city statement on their efforts to advance Racial Equity.	1	L	Н	Organizational and Systems Work		
TED Talk	https://www.youtube.com/watc h?v=deYUUfak08Y	Video	Paloma Medina challenges our paradigm of diversity in the workplace and in society with this eloquent, humorous talk. We need to do a "find and replace" in our vocabulary challenging the concept of diversity vs. equity.	3	L	Н	Interpersonal and Group Work		
TED Talk	https://www.youtube.com/watc h?v=jjM81dAKr38	Video	Overview of skills and competencies needed to be a DEI professional and work in the DEI space.	3	L	L	Knowledge of DEIB Terms and Concepts		
Ted Talk	Places and Spaces and the Behavior They Create	Video	Can architecture bring people together and create community? Can it truly help people reach their full potential? Damaris Hollingsworth champions approachable and memorable spaces that are culturally relevant, accessible to all and committed to maximize human well-being. Damaris Hollingsworth champions the creation of holistic and approachable spaces that are accessible to all. Born in Brazil and a graduate of the University of Sao Paulo, Hollingsworth brings a strong multicultural and global perspective to her architecture practice.	3	L	L	Knowledge of DEIB Terms and Concepts		
Ted Talk	Creating Inclusive Workplaces for All	Video	Work isn't working for all of us. In this powerful talk, Catarina Rivera tells us why employers and leaders have a lot of disabled employees they don't know about and shares how to make workplaces better for everyone by prioritizing disability inclusion. You'll also learn 3 free and simple best practices for inclusion you can build into your culture right now.	3	L	L	Knowledge of DEIB Terms and Concepts		
University of Minnesota	https://diversity.umn.edu/education	Course	This program helps participants develop tools necessary for advancing equity and diversity in all aspects of their personal and professional lives. It's free of charge and open to students, faculty, staff, and alumni on all campuses of the University of Minnesota.	1	L	M	Current Beliefs related to DEIB		

			Appendix C MCWD Staff Resource Hub				
Organization	Link	Resource Type	Description	Tier ¹	Depth of Content ²	Relevance to MCWD Staff ³	Harvard Assessment ⁴
LinkedIn - Unconscious Bias	https://www.linkedin.com/learning/unconscious-bias- 14822310/why-identify-your-bias?autoplay=true	Course	Brief videos that assist an individual in identifying and contemplating their own unconscious bias.	3	L	М	Current Beliefs related to DEIB
United Way	https://www.unitedway.org/the- latest/publications/united-way- worldwide-equity-framework#	Organization	This includes developing learning opportunities, trainings, resources, and tools to support these efforts. This commitment is reflected in the Equity Toolkit that is specifically designed to support United Way leaders (CEOs, board members, senior staff) to implement equitable policies and practices in their organizations, so that increased capacity exists to address these issues in the communities we serve.	3	Н	M	Knowledge of DEIB Terms and Concepts
University of Michigan	https://diversity.umich.edu/strat egic-plan/building-an- institutional-dei-strategic-plan/	Organization	DEI Strategic Planning Toolkit with lots of resources for implementing DEI.	1	Н	Н	Interpersonal and Group Work

¹Tier

- <u>Tier 1:</u> Resource is sourced from a government organization, or a nationally recognized NGO utilized in the public sector.
- <u>Tier 2:</u> Resource is sourced from a consultant-based organization, local or regional NGO, and/or academic resources.
- <u>Tier 3:</u> Resource is pulled from broad-based source (e.g., LinkedIn, Ted Talks, podcasts, etc.).

² Depth of Content

Resources are ranked Low, Medium, or High. Each resource is assigned a rank based on the depth or detail of content (e.g., level of technical content, length of review time, etc.).

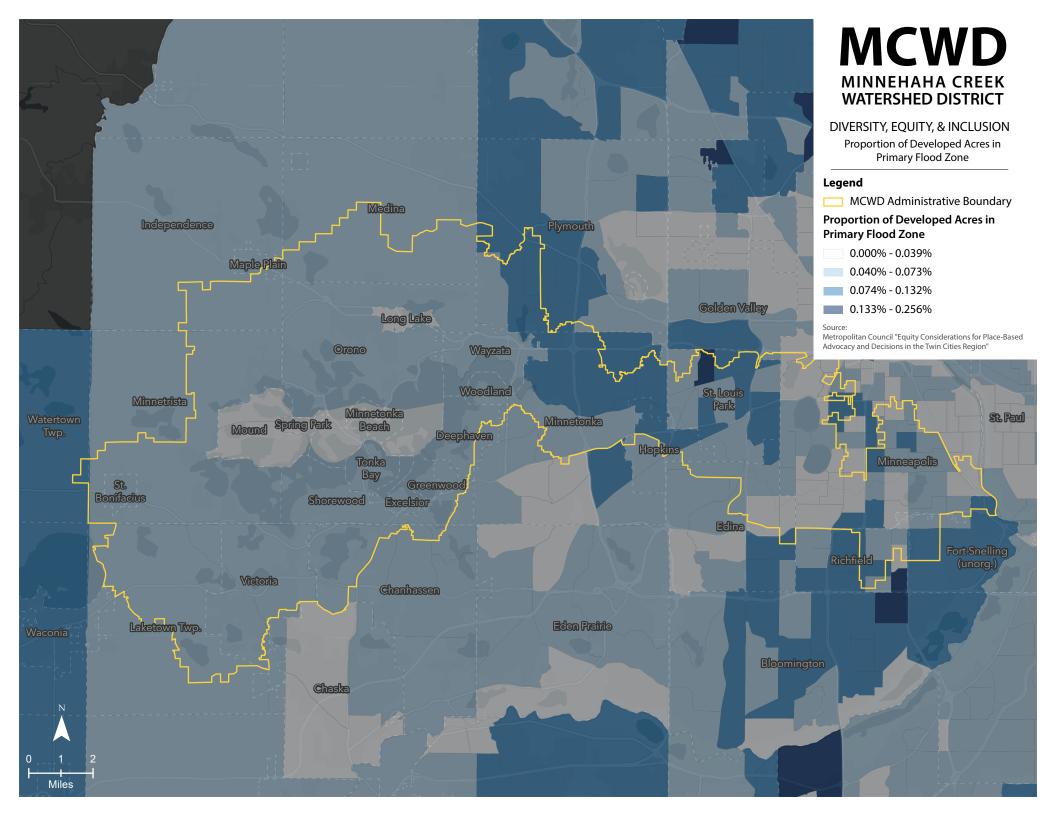
³ Relevance to MCWD Staff

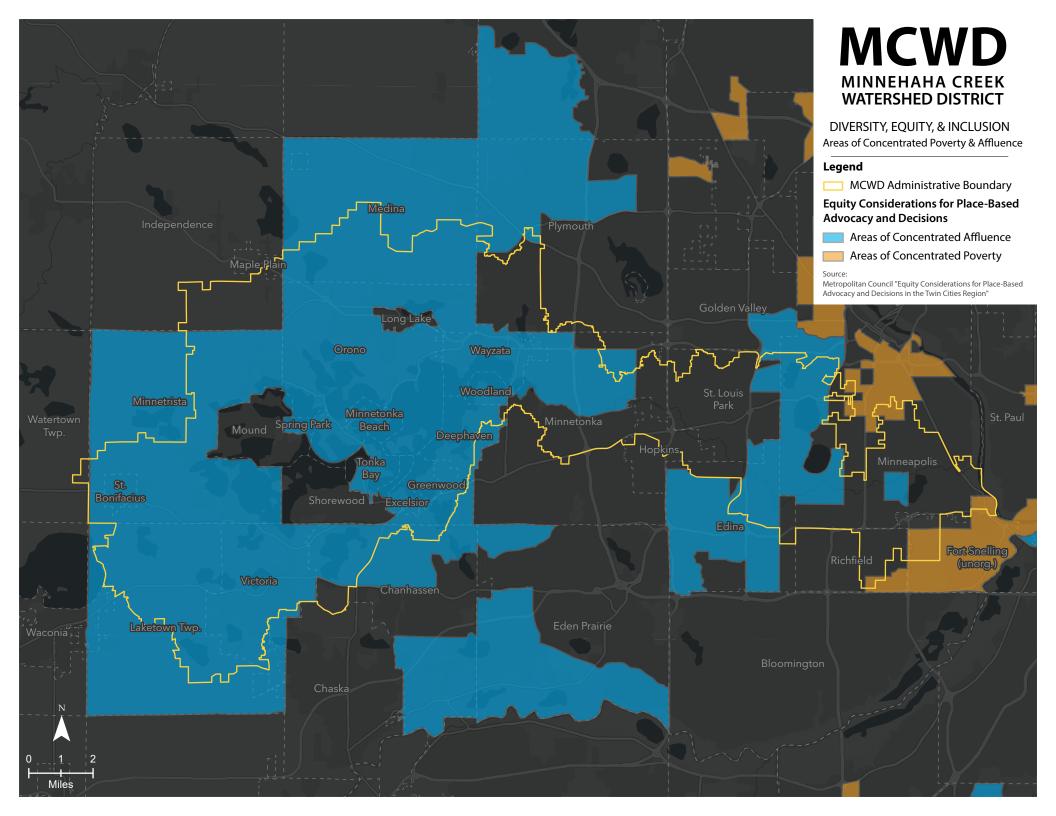
• Resources are split up by 3 categories of Low, Medium, and High based on how relevant they are to staff's individual learning, organizational learning, and/or alignment with MCWD's mission and goals.

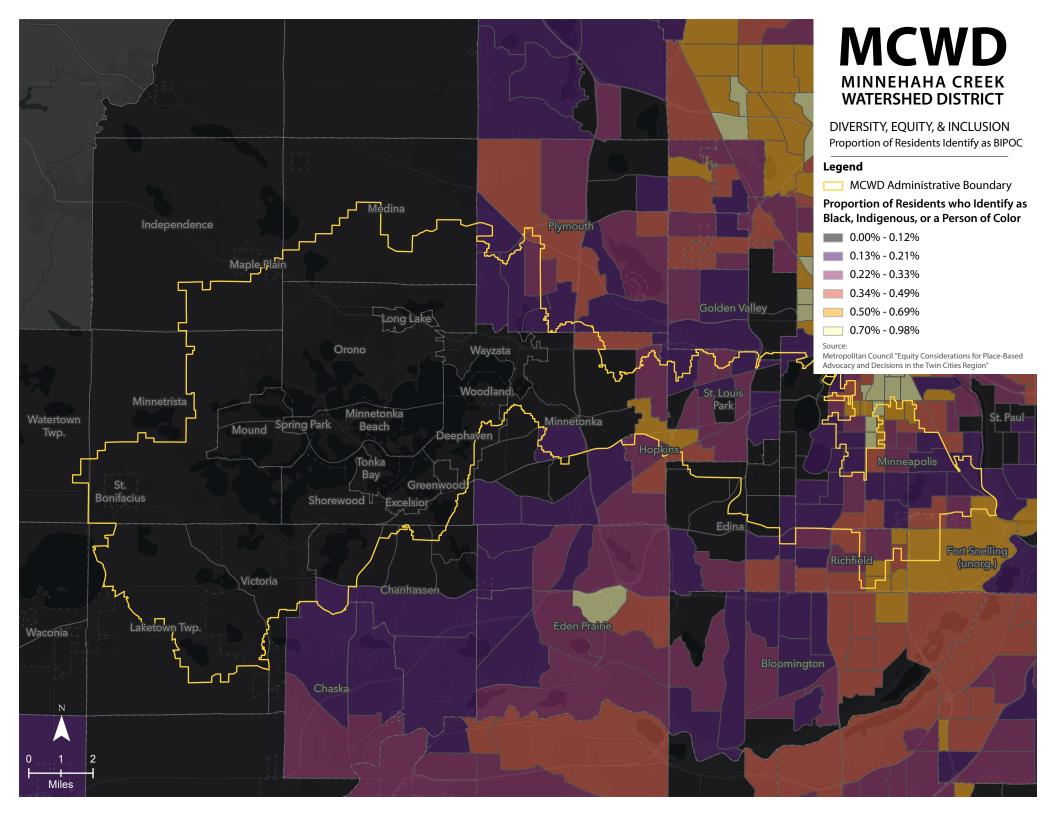
Self-assessment for identifying areas of knowledge growth. Learning resources have been categorized based on key areas of growth outlined in Harvard Assessment.

⁴ Harvard Self-Assessmen

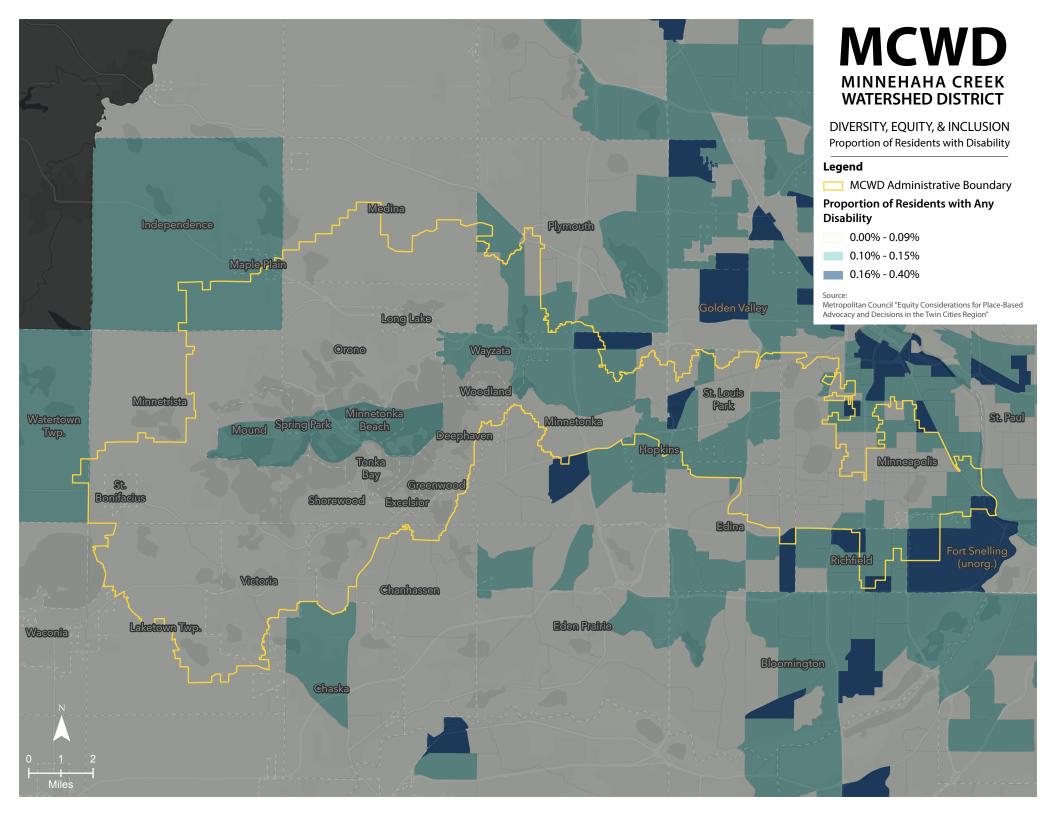
Appendix D: MCWD Demographic Maps and Tables

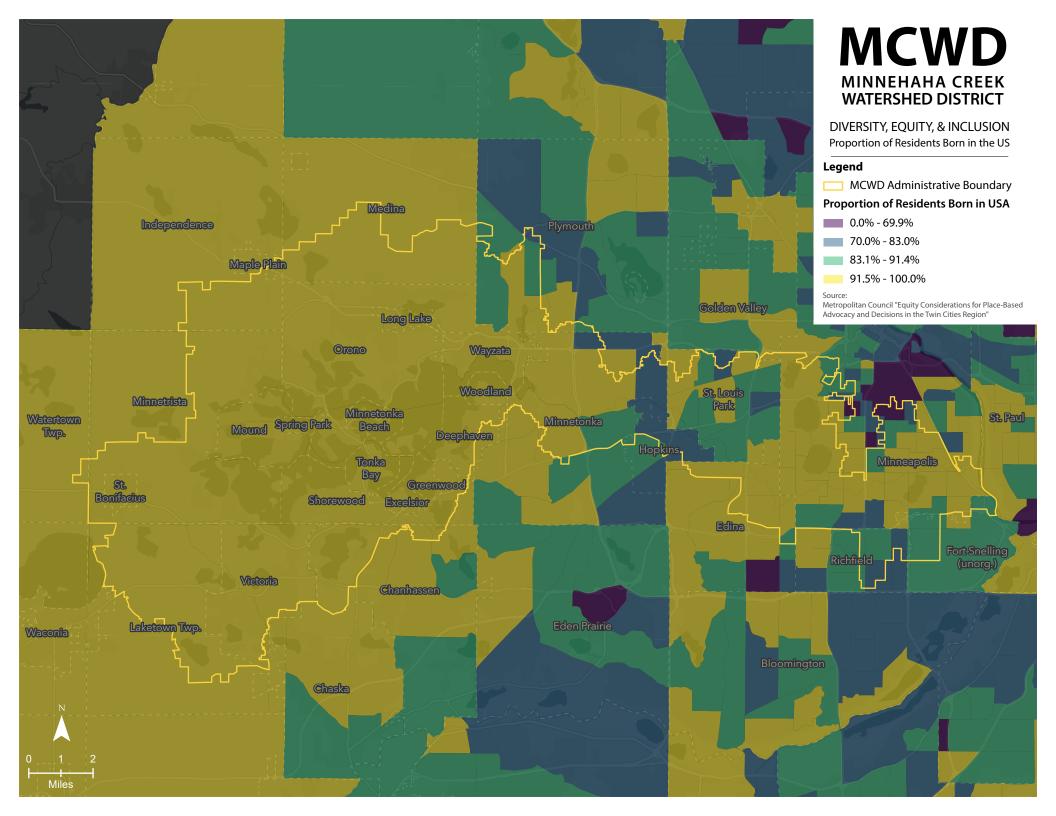






		Population that identifies as:				BIPOC Detail: Population that identifies as:														
			white only and non- Hispanic		BIPOC		black only and non- Hispanic		American Indian only and non-Hispanic		Asian/Asian- American only and non-Hispanic		Pacific Islander only and non-Hispanic				n- multi-racial and non- Hispanic		Hispanic in combination with any race	
City Name	Population within MCWD	Population	Percent	Population	Percent	Population	Percent	Population	Percent	Population	Percent	Population	Percent	Population	Percent	Population	Percent	Population	Percent	
Chanhassen	4,034	3,496	86.66%	538	13.34%	43	1.07%	7	0.17%	167	4.14%	0	0.00%	13	0.32%	162	4.02%	146	3.62%	
Deephaven	2,631	2,455	93.31%	176	6.69%	5	0.19%	1	0.04%	23	0.87%	0	0.00%	17	0.65%	69	2.62%	61	2.32%	
Edina	17,872	15,022	84.05%	2,850	15.95%	428	2.39%	34	0.19%	807	4.52%	1	0.01%	87	0.49%	871	4.87%	622	3.48%	
Excelsior	2,355	1,998	84.84%	357	15.16%	50	2.12%	6	0.25%	51	2.17%	0	0.00%	9	0.38%	82	3.48%	159	6.75%	
Fort Snelling	346	230	66.47%	116	33.53%	87	25.14%	4	1.16%	4	1.16%	1	0.29%	1	0.29%	9	2.60%	10	2.89%	
Golden Valley	591	510	86.29%	81	13.71%	7	1.18%	1	0.17%	12	2.03%	0	0.00%	8	1.35%	39	6.60%	14	2.37%	
Greenwood	726	668	92.01%	58	7.99%	2	0.28%	2	0.28%	11	1.52%	0	0.00%	0	0.00%	24	3.31%	19	2.62%	
Hopkins	8,771	4,890	55.75%	3,881	44.25%	2,066	23.55%	30	0.34%	694	7.91%	9	0.10%	50	0.57%	451	5.14%	581	6.62%	
Independence	706	662	93.77%	44	6.23%	0	0.00%	1	0.14%	7	0.99%	0	0.00%	3	0.42%	16	2.27%	17	2.41%	
Laketown Twp.	886	772	87.13%	114	12.87%	26	2.93%	0	0.00%	39	4.40%	0	0.00%	1	0.11%	16	1.81%	32	3.61%	
Long Lake	1,741	1,511	86.79%	230	13.21%	19	1.09%	3	0.17%	31	1.78%	0	0.00%	9	0.52%	72	4.14%	96	5.51%	
Maple Plain	586	504	86.01%	82	13.99%	6	1.02%	3	0.51%	10	1.71%	0	0.00%	1	0.17%	33	5.63%	29	4.95%	
Medina	1,342	1,249	93.07%	93	6.93%	7	0.52%	3	0.22%	22	1.64%	0	0.00%	2	0.15%	29	2.16%	30	2.24%	
Minneapolis	131,263	96,928	73.84%	34,335	26.16%	9,944	7.58%	837	0.64%	3,520	2.68%	45	0.03%	609	0.46%	7,331	5.58%	12,049	9.18%	
Minnetonka	23,633	19,624	83.04%	4,009	16.96%	985	4.17%	42	0.18%	1,018	4.31%	4	0.02%	75	0.32%	967	4.09%	918	3.88%	
Minnetonka Beach	546	508	93.04%	38	6.96%	3	0.55%	0	0.00%	1	0.18%	0	0.00%	2	0.37%	24	4.40%	8	1.47%	
Minnetrista	7,650	6,992	91.40%	658	8.60%	46	0.60%	6	0.08%	121	1.58%	0	0.00%	23	0.30%	283	3.70%	179	2.34%	
Mound	9,398	8,255	87.84%	1,143	12.16%	120	1.28%	36	0.38%	171	1.82%	0	0.00%	32	0.34%	435	4.63%	349	3.71%	
Orono	8,315	7,651	92.01%	664	7.99%	31	0.37%	12	0.14%	121	1.46%	2	0.02%	38	0.46%	259	3.11%	201	2.42%	
Plymouth	13,249	11,153	84.18%	2,096	15.82%	409	3.09%	16	0.12%	634	4.79%	1	0.01%	61	0.46%	541	4.08%	434	3.28%	
Richfield	10,578	6,068	57.36%	4,510	42.64%	854	8.07%	60	0.57%	591	5.59%	4	0.04%	98	0.93%	553	5.23%	2,350	22.22%	
Shorewood	6,460	5,839	90.39%	621	9.61%	43	0.67%	2	0.03%	130	2.01%	1	0.02%	19	0.29%	239	3.70%	187	2.89%	
Spring Park	1,734	1,546	89.16%	188	10.84%	42	2.42%	7	0.40%	47	2.71%	0	0.00%	0	0.00%	69	3.98%	23	1.33%	
St. Bonifacius	2,307	2,080	90.16%	227	9.84%	24	1.04%	5	0.22%	34	1.47%	0	0.00%	7	0.30%	90	3.90%	67	2.90%	
St. Louis Park	44,337	34,373	77.53%	9,964	22.47%	3,498	7.89%	220	0.50%	1,564	3.53%	13	0.03%	257	0.58%	2,010	4.53%	2,402	5.42%	
Tonka Bay	1,442	1,316	91.26%	126	8.74%	20	1.39%	3	0.21%	22	1.53%	0	0.00%	2	0.14%	42	2.91%	37	2.57%	
Victoria	9,729	8,878	91.25%	851	8.75%	72	0.74%	9	0.09%	228	2.34%	0	0.00%	18	0.19%	326	3.35%	198	2.04%	
Watertown Twp.	21	19	90.48%	2	9.52%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	4.76%	1	4.76%	
Wayzata	4,093	3,538	86.44%	555	13.56%	125	3.05%	6	0.15%	121	2.96%	0	0.00%	29	0.71%	126	3.08%	148	3.62%	
Woodland	384	369	96.09%	15	3.91%	0	0.00%	0	0.00%	2	0.52%	0	0.00%	1	0.26%	8	2.08%	4	1.04%	
Total	317,726	249,104	78.40%	68,622	21.60%	18,962	5.97%	1,356	0.43%	10,203	3.21%	81	0.03%	1,472	0.46%	15,177	4.78%	21,371	6.73%	





Attachment 2: DEI Workplan for Near-Term Actions

OPERATIONS

Create a culture of inclusion and belonging, by providing training and policies that support equitable recruitment, hiring, retention, promotion, and procurement practices.

Areas of Work	Workplan (Near-term Actions)
Equitable Staff Recruitment, Retention, and Promotion Practices	External Consultant: Review and update human resources policies and practices. Review human resources practices and policies for potential biases in employment practices. Update practices and policies to reflect best practices to identify, attract, invest in, and retain a diverse workforce.
Education and Training	 Internal Staff: Promote training and education of staff Board, and CAC on general DEI concepts, bias, and cultural competencies. Utilize Harvard Assessment and supporting trainings and talks from MCWD's DEI Resource Hub.
Culture of Inclusion, Belonging and Engagement	Internal Staff: Evaluate and update employee onboarding process to enhance belonging. Develop a socialization model for the onboarding process to define roles, expectations, and responsibilities for new MCWD members. Consider an onboarding mentorship or buddy program.

PROJECTS & POLICIES

Use data to understand community composition and the potential impact of MCWD's work, to advance project and policy solutions that advance MCWD's mission while addressing disparities and promoting equity.

Areas of Work	Workplan (Near-term Actions)						
DEI Policy and Goals	External Consultant: Review and identify potential gaps in MCWD's DEI Framework.						
Equity Lens for MCWD	Internal Staff: Develop and integrate an Equity lens into MCWD's planning, that: Uses demographic data, and new data sets, to understand community composition (e.g., US Census, American Community Survey, Met Council equity and diversity data sets). Integrates that information into planning and decision making, including capital projects and policy planning (e.g. climate).						

OUTREACH & ENGAGEMENT

Promote organizational transparency and create inclusive opportunities to engage in MCWD's planning and decision-making processes.

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Areas of Work	Workplan (Near-term Actions)							
	Internal Staff: Develop an MCWD engagement framework, including:							
	 Develop tailored engagement strategies based on community composition data. 							
Inclusive and Equitable Outreach and Engagement Processes	 Integrate best practices for engaging historically underrepresented communities. 							
and Engagement Processes	 Develop a standardized engagement and facilitation toolkit for both internal and external communication needs. 							
	 Develop and implement a "Language Access Action Plan" to provide a 							
	systematic approach to translation and interpretation needs.							